

# Avoid Unexpected, Costly Repairs Down the Road

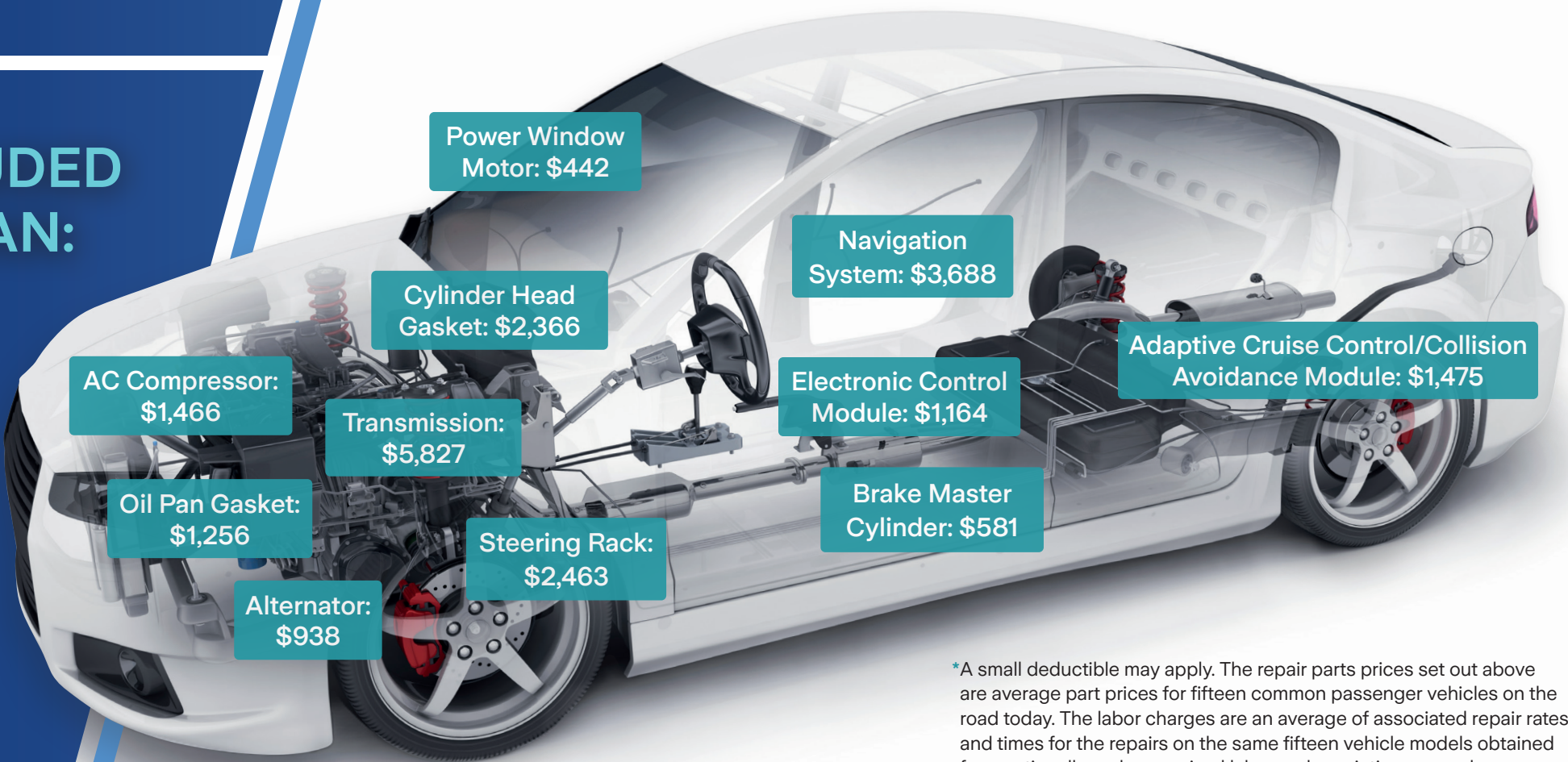
- Electrical
- Technology & Sensor Systems
- Mechanical
- And more!

## Benefits Included With Every Plan:

- 24 x 7 Roadside Assistance
- Rental Car Reimbursement
- Trip Interruption Coverage

# Enjoy a More Worry-Free Ownership Experience

- ✓ Three plan levels to choose from
- ✓ Coverage available for most makes and models
- ✓ Claims paid directly to repair facility
- ✓ Repair your vehicle at our dealership or any ASE certified repair facility
- ✓ Multiple term and mileage options available to meet your driving needs and budget



\*A small deductible may apply. The repair parts prices set out above are average part prices for fifteen common passenger vehicles on the road today. The labor charges are an average of associated repair rates and times for the repairs on the same fifteen vehicle models obtained from nationally and recognized labor and repair time manuals.

CHECK OUT ALL OUR PLANS!	COMPREHENSIVE Just About Everything	STANDARD A Little Less Coverage	POWERTRAIN The Big Stuff
Engine	X	X	X
Transfer Case	X	X	X
Transmission	X	X	X
Drive Axle	X	X	X
Suspension	X	X	
Steering	X	X	
Brakes	X	X	
Heating & Air Conditioning	X	X	
Electrical	X	X	
Cooling System	X		
Interior/Exterior	X		
Emission System	X		
Convenience & Tech Systems	X		
Computer Control Systems	X		
EV/Hybrid High Voltage Battery	X		
See reverse side for coverages available under each component listed above.			



### Why do vehicle owners purchase VSCs?

- Peace of mind - little to no money out of pocket for repairs
- They know they will have protection after the manufacturer's warranty expires, allowing them to keep their vehicle longer and save money
- Emergency roadside assistance and nationwide repair facilities give them confidence they are taken care of wherever the road takes them.



### Fast Facts

1. There is more technology in a single door today than there was in an entire vehicle 20 years ago.
2. Technology is so advanced that both a computer programmer and auto technician are needed for repair work.
3. The cost of owning and operating a vehicle averages \$9,600 per year (AAA).
4. \$183 million claims paid in 2020 by Zurich, one of the largest providers of vehicle protection products in the United States.



ConsumerAffairs

★ ★ ★ ★ ☆ 4.4 out of 5

Scan to visit our Vehicle Protection Product page for the features and benefits of all our other available vehicle protection products.



# Below highlights some of the many parts that are covered under Zurich’s Vehicle Service Contracts.

## Engine

Gasoline engine:

**Powertrain and Standard Plans:** all internally lubricated parts including pistons, connecting rods and rod bearings, crankshaft and main bearings, camshaft, cam chains, timing chain, gears, tensioner and guide, variable valve timing parts, rocker arms, rocker arm pivots, valves, valve seats, valve springs, valve spring retainers, valve guides, valve push rods, hydraulic valve lifters, oil pump, oil pump drive, shaft and gears. Plus, these non-internally lubricated parts: water pump, fuel pump, valve covers, oil pan, timing belt, timing chain/belt cover, engine mounts, flywheel, flex plate, harmonic balancer, belt tensioner and idler pulley(s), intake and exhaust manifolds. Factory installed supercharger/turbocharger. Seals and gaskets.\* Cylinder head, engine block and rotor housings.\*\* Fluids.\*\*\*

Diesel Engine: all of the above parts plus diesel fuel injection pump, fuel injectors, fuel lines.

**Additional hybrid parts (Comprehensive Plan only):** high voltage battery, electric drive motor, battery management controller.

## Transfer Case

**All Plans:** all internally lubricated parts contained within the transfer case. Plus, these non-internally lubricated parts: electronic and vacuum engagement parts, four-wheel drive automatic/semi-automatic and manually operated hub assemblies. Seals and gaskets.\* Transfer case housing.\*\* Fluids.\*\*\*

## Transmission

Automatic transmission:

**Powertrain and Standard Plans:** all internally lubricated parts, including bands, pump, pump housing, carrier assembly, planetary gears, drums, reaction shaft and governor, valve body, servo assemblies. Plus, these non-internally lubricated parts: torque converter, transmission mount(s), oil pan. Seals and gaskets.\* Transmission case.\*\* Fluids.\*\*\*

Manual transmission:

**Powertrain and Standard Plans:** all internally lubricated parts including main shaft, center shaft, all gears, input shaft, hub assemblies, synchronizers, shift rails, shift forks, and bearings. Plus, these non-internally lubricated parts: transmission mount(s). Seals and gaskets.\* Transmission case.\*\* Fluids.\*\*\*

**Comprehensive Plan:** all parts above plus transmission cooler and cooler lines, pressure plate assembly, clutch release bearing, release bearing retainer, shift cable, linkage, transmission computer, clutch master cylinder, clutch slave, cylinder, shifter assembly/shift knob

**Additional hybrid parts (Comprehensive Plan only):** power split device and all internal components, reduction/reducer box.

## Drive Axle

**Powertrain and Standard Plans:** all internally lubricated parts including bearings, gears, thrust washers and spacers, limited slip posi-traction rear and front axle assemblies. Plus, the following parts: axle shafts, axle bearings, constant velocity joints and boots, universal joints, center support bearing. Seals and gaskets.\* Final drive housing.\*\* Fluids.\*\*\*

**Comprehensive Plan:** all parts above plus flex disc and propeller shaft.

## Suspension

**Standard Plan:** front and rear suspension: upper and lower control arm(s), upper and lower control arm shafts and bushings, double wishbone assembly, upper and lower ball joints, wheel bearings/hubs, steering knuckle, torsion bars and bushings, track bar and bushings, stabilizer bars and bushings, stabilizer links, spindle and spindle support, coil springs and leaf springs, electronic level control compressor, suspension sensors and actuators. Seals and gaskets.\*

**Comprehensive Plan:** all parts above plus suspension control module, struts and strut mounts, struts and strut mounts.

## Steering

**Standard Plan:** steering box, rack and pinion assembly, power steering pump, pitman arm, idler arm, radius arm, tie rod adjusting sleeve, tie rods and center link and steering column shaft. Seals and gaskets.\*

**Comprehensive Plan:** all parts above plus power steering pressure and return line(s), power cylinder valves and bearings, adjustable steering column/tilt wheel mechanism, power steering speed sensor, steering damper and steering hoses, electronic steering components, steering column.

## Brakes

**Standard Plan:** master cylinder, vacuum assist booster, hydro-boost and accumulator, disc calipers, wheel cylinders, flexible hydraulic lines and fittings, parking brake linkage and cables.

**Comprehensive Plan:** all parts above plus ABS System - Electronic control unit, anti-lock computer module, wheel/speed sensor(s) and exciter(s), proportioning valve(s), high pressure hydraulic pump, electro-hydraulic proportioning control valves, relay(s), traction control system.

**Additional hybrid parts (Comprehensive Plan only):** regenerative brake system and control module.

## Heating & Air Conditioning

**Standard Plan:** compressor clutch, coil and pulley, dryer/ accumulator, condenser, compressor, evaporator, expansion valve, orifice. Seals and gaskets.\*

**Comprehensive Plan:** all parts above plus temperature control programmer, blower motor, heater core, air conditioner in-line filter, Air conditioner lines, switches, air conditioner relay, temperature controls, water control valve, ducts and outlets and vent motor/duct motor.

**Additional hybrid parts (Comprehensive Plan only):** electric air conditioner compressor and controller.

## Electrical

**Standard Plan:** alternator, voltage regulator, starter motor, starter drive, starter solenoid or starter relay, wiper motor(s) (front and rear), factory installed power sunroof motor, power window motor/regulator, power seat motor, power mirror motor, power door lock actuator.

**Comprehensive Plan:** all parts above plus manually operated switches, convertible top motor, factory installed clock, wiper motor relay, wiper delay controller, headlight motor, distributor, electronic ignition system, computerized timing control unit and sensors, electronic fuel injection components, rear window defogger switch and relay, rear window defogger grid, cruise control system, horn(s), factory-installed power antenna and power antenna relay, power point accessory outlet, wiring harnesses, fuel gauge and sending unit, analog gauges, electronic instrument cluster, factory-installed remote entry system (transmitters not included), factory- installed anti-theft system, electric fuel pump relay, windshield washer pump and motor, engine cooling fan relay/ thermo-sensor, radio/ audio, radio speakers, speed sensor, resistors, other relays, other modules, neutral safety switch and turn signal flasher/hazard flasher.

**Additional hybrid parts (Comprehensive Plan only):** inverter/converter/transformer unit, electric air conditioner compressor, junction block, main battery cables, power button, three-phase high voltage cables, voltage inverter reservoir, onboard charging system. EV sensors, relays and modules.

## Cooling System

**Comprehensive Plan:** radiator, engine cooling fan and motor, cooling fan clutch, cooling fan relay, coolant temperature sensor, thermostat, EGR cooler.

**Additional hybrid parts (Comprehensive Plan only):** coolant management control system, coolant pumps coolant sensors, coolant fans, and coolant heaters.

## Interior/Exterior

**Comprehensive Plan:** hood release cable, trunk release cable and actuator, hood, door and trunk hinges, trunk pull-down motor, door release handle, door lock linkages, door latch mechanism, door mirror, interior rear-view mirror assembly, window regulator, window sash/run channel, speedometer, interior light assemblies, exterior light assemblies, lumbar bag air pump and wiper transmission/wiper arm, door and trunk lock cylinders.

**Additional hybrid parts (Comprehensive Plan only):** battery monitor system, charging port release.

## Emission System

**Comprehensive Plan:** fuel tank and fuel lines, fuel gage level sensor, evaporative system canister, diesel emission fluid tank, pump and heater, purge control valve and solenoid, EGR valve, emission related sensors and switches, charcoal canister.

## Convenience and Technology Systems

**Comprehensive Plan:** radio and navigation screen, heated and cooled seats, power antenna, remote entry and alarm system, cruise control system, collision avoidance system, sunroof and panoramic sliding roof components, vehicle camera system, defroster grid and heated mirrors, and blue tooth audio system.

## Computer Control Systems

**Comprehensive Plan:** fuel injection control components, ignition control system, body computer, wiring harnesses, engine and drivetrain control modules, variable valve timing sensors and actuators.

## Exclusions

Our comprehensive vehicle service contract is an all-risk mechanical breakdown plan. All parts of your vehicle are eligible except those specifically excluded:

All parts are eligible with these exceptions: glass, lenses, sealed beams, light bulbs, wheels, wheel covers, tires, interior trim, moldings, bright metal parts, sheet metal, flexible body parts, weather strips, upholstery, convertible and/or vinyl top, paint, catalytic converter, exhaust system, brake rotors and drums, wiper blades, coolant hoses, shock absorbers, batteries other than the high voltage EV/Hybrid battery, throttle body assembly, spark/glow plugs, drive belts, brake pads, brake linings and shoes, and manual clutch disc. Repairs of water and air leaks, rattles, squeaks and wind noise, alignment of body parts, bumpers, as well as glass, rust, and physical damage are notcovered. Any parts or components that are not factory installed are not covered.

In addition, the normal maintenance services and parts required or recommended by your vehicle manufacturer and other normal maintenance services and parts, including engine tune up, suspension alignment, wheel balancing and filters are not covered.

+ See your contract for all exclusions.

\*Seals and gaskets coverage does not apply if your vehicle's odometer reading is greater than 100,000 miles on the contract date of sale.

\*\*When damaged as a result of the failure of a covered internally lubricated part.

\*\*\*When required in connection with the repair or replacement of a covered part.

### Disclaimer:

This brochure gives a general overview of Zurich's vehicle service contracts. Certain restrictions and exclusions apply, and coverages may differ in certain states. Please consult your vehicle service contract for detailed terms and conditions. Universal Underwriters Service Corporation (UUSC), a member company of Zurich in North America, is the issuing provider and administrator of Zurich's vehicle service contracts in all states. In California and New York, UUSC operates under its DBA,UUSC Service Company (CA License #0C17302). In Florida, the issuing provider and administrator is Vehicle Dealer Solutions (FL License #60132).

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