

APEX VSC PROGRAM

TERM/MILES ADDED TO SALE DATE & CURRENT MILEAGE

MODEL YEARS	MILEAGE BAND	PRO	PREMIER	SELECT PLUS	SELECT
0-1	0-5,000	12/12, 12/15, 12/25, 24/25, 24/30, 24/50, 36/36, 36/50, 36/75, 36/100, 36/125, 48/50, 48/75, 48/100, 48/125, 60/60, 60/75, 60/100, 60/125, 72/75, 72/100, 72/125, 84/75, 84/100, 84/125, 84/150, 96/75, 96/100, 96/125, 120/75, 120/100, 120/125, 120/150			3/3, 6/6, 12/12, 12/15, 12/25, 24/25, 24/30, 24/50, 36/36, 36/50, 36/75, 36/100, 36/125, 48/50, 48/75, 48/100, 48/125, 60/60, 60/75, 60/100, 60/125, 72/75, 72/100, 72/125, 84/75, 84/100, 84/125, 84/150, 96/75, 96/100, 96/125, 120/75, 120/100, 120/125, 120/150
2-5 6-10 11-15	0-10,000	12/12, 12/15, 12/25, 24/25, 24/30, 24/50, 36/36, 36/50, 36/75, 36/100, 36/125, 48/50, 48/75, 48/100, 48/125, 60/60, 60/75, 60/100, 60/125, 72/75, 72/100, 72/125, 84/75, 84/100, 84/125, 84/150, 96/75, 96/100, 96/125, 120/75, 120/100, 120/125, 120/150			3/3, 6/6, 12/12, 12/15, 12/25, 24/25, 24/30, 24/50, 36/36, 36/50, 36/75, 36/100, 36/125, 48/50, 48/75, 48/100, 48/125, 60/60, 60/75, 60/100, 60/125, 72/75, 72/100, 72/125, 84/75, 84/100, 84/125, 84/150, 96/75, 96/100, 96/125, 120/75, 120/100, 120/125, 120/150
	10,001-20,000				
	20,001-30,000	12/12, 12/15, 12/25, 24/25, 24/30, 24/50, 36/36, 36/50, 36/75, 36/100, 36/125, 48/50, 48/75, 48/100, 48/125, 60/60, 60/75, 60/100, 60/125, 72/75, 72/100, 72/125, 84/75, 84/100, 84/125, 96/75, 96/100, 96/125, 120/75, 120/100, 120/125			3/3, 6/6, 12/12, 12/15, 12/25, 24/25, 24/30, 24/50, 36/36, 36/50, 36/75, 36/100, 36/125, 48/50, 48/75, 48/100, 48/125, 60/60, 60/75, 60/100, 60/125, 72/75, 72/100, 72/125, 84/75, 84/100, 84/125, 96/75, 96/100, 96/125, 120/75, 120/100, 120/125
	30,001-40,000				
	40,001-50,000				
	50,001-60,000	12/12, 12/15, 12/25, 24/25, 24/30, 24/50, 36/36, 36/50, 36/75, 36/100, 48/50, 48/75, 48/100, 60/60, 60/75, 60/100, 72/75, 72/100, 84/75, 84/100, 96/75, 96/100, 120/75, 120/100			3/3, 6/6, 12/12, 12/15, 12/25, 24/25, 24/30, 24/50, 36/36, 36/50, 36/75, 36/100, 48/50, 48/75, 48/100, 60/60, 60/75, 60/100, 72/75, 72/100, 84/75, 84/100, 96/75, 96/100, 120/75, 120/100
	60,001-70,000				
	70,001-80,000				
	80,001-90,000	12/12, 12/15, 12/25, 24/25, 24/30, 24/50, 36/36, 36/50, 36/75, 48/50, 48/75, 60/60, 60/75, 72/75, 84/75, 96/75, 120/75			3/3, 6/6, 12/12, 12/15, 12/25, 24/25, 24/30, 24/50, 36/36, 36/50, 36/75, 48/50, 48/75, 60/60, 60/75, 72/75, 84/75, 96/75, 120/75
	90,001-100,000				
100,001-125,000	12/12, 12/15, 12/25, 24/25, 24/30, 24/50, 36/36, 36/50, 48/50			3/3, 6/6, 12/12, 12/15, 12/25, 24/25, 24/30, 24/50, 36/36, 36/50, 48/50	
125,001-150,000	N/A	12/12, 12/15, 12/25, 24/25		3/3, 6/6, 12/12, 12/15, 12/25, 24/25	
150,001-175,000	N/A	N/A		12/12, 24/25	
COVERAGE DETAILS		— BEST — Exclusionary Coverage (Comprehensive protection covering everything BUT listed exclusions)	— BETTER — Stated Component Coverage (Only components listed on contract are covered)	— GOOD — Stated Component Coverage (Only components listed on contract are covered)	— BASIC — Stated Component Coverage (Only components listed on contract are covered)
INCLUDED WITH PLAN	4WD/AWD, Turbo/Diesel, 1 Ton, Tire Height Modifications (Up to 4" Max), Seals & Gaskets ¹ , and Wear & Tear				
	High Tech Hybrid Electric (HEV) including HEV Battery ² Many maintenance, safety, convenience, and emissions system components!	N/A	N/A	N/A	N/A
AVAILABLE WITH SURCHARGE	Commercial Use Lift Kit (Up to 6" Max)	High Tech Commercial Use Lift Kit (Up to 6" Max)	High Tech Commercial Use Lift Kit (Up to 6" Max)	High Tech Commercial Use Lift Kit (Up to 6" Max)	High Tech Commercial Use Lift Kit (Up to 6" Max)

¹SEALS & GASKETS covered on all listed components on vehicles with less than 125,000 miles at time of sale.

²HEV BATTERY coverage available only on vehicles 5 years or newer with up to 100,000 miles at time of sale.

ENDURANCE DEALER SERVICES

400 SKOKIE BLVD., STE 105 | NORTHBROOK, IL 60062
WEB ENDURANCEDS.COM

APEX VSC PROGRAM DETAILS

TERM/MILES ADDED TO SALE DATE & CURRENT MILEAGE



AT-A-GLANCE DETAILS

PRO COVERAGE NOW INCLUDES:

- **Maintenance Items:** PCV valves, PCV system, thermostat housing, battery cable, fuses, shock absorbers, distributor cap and rotor.
- **Safety and Convenience:** Tire pressure sensors, safety restraint systems (including air bags), seat belts, HID and exterior LED light assemblies, and speakers.
- **Emissions System:** Exhaust pipes, fuel/vapor vent valves/solenoids/sensors, diesel exhaust fluid injection systems, vacuum canister/reservoir, vapor canister, air pump/lines/valves, vapor return lines/valves/solenoids/sensors, and gas cap/filler neck.

ALL PLANS NOW INCLUDE:

- **Endurance Protect App¹:** Instant access to Concierge services, vehicle and coverage details, instant roadside service calls with live GPS tracking, and much more!
- **Advanced Roadside Services**
- **Tire Height Modifications: Up to 4" (No Surcharge)**
- **Wear & Tear**
- **Seals & Gaskets** covered on all listed components on vehicles with less than 125,000 miles at time of sale
- Any repair for the purpose of correcting engine compression, correcting oil consumption, valve grinding, valve guides, stuck valves, or stuck rings

DEDUCTIBLE:

- **Standard** – \$100
- **Optional** – \$0, \$200* or Reducing

¹App/Concierge services available only on terms 12 months or longer

PRO

Top level exclusionary coverage providing the most comprehensive protection in the industry. *Includes coverage for a long list of maintenance, safety, convenience, and emissions system parts and components. Available for vehicles 10 years old with up to 125,000 miles at time of sale, and Hybrid Electric vehicles (HEV) – including coverage for the HEV Battery/Battery Pack*!*

PREMIER

Top level stated component coverage.
Available for vehicles 15 years old with up to 150,000 miles.

SELECT PLUS

Strong stated component coverage designed for older vehicles.
Available for vehicles 15 years old with up to 175,000 miles.

SELECT

Stated component coverage offering protection for most parts of the engine, transmission, drive axle, and turbo/supercharger.
Available for vehicles 15 years old with up to 175,000 miles.

*HEV Battery coverage available on vehicles 5 years or newer with up to 100,000 miles at time of sale. See contract for complete coverage details and exclusions.

ADDITIONAL COVERAGE DETAILS

Apex offers 4 levels of protection with options, value-added benefits including personal Concierge and Endurance Protect App¹ services.

Our top level exclusionary Pro plan provides more parts & components coverage than any other plan in the industry!

OUR TOP-LEVEL APEX PRO PLAN NOW PROVIDES COVERAGE FOR THE HEV BATTERY/BATTERY PACK*

or individual battery cell(s) in hybrid electric vehicles should there be a breakdown due to normal usage and charging standards which causes degradation to it's ability to hold adequate charge. The allowable capacity before a claim will be paid is the lesser of 70% or the manufacturer's capacity allowance.

HIGH TECH OPTION:

Available with surcharge on Premier only; included on Pro. Provides coverage for back up camera & sensors/perimeter warning, video system & display screen, radio, compact disc player, and cassette player, GPS/NAV systems, blind spot sensors, electronic driver information display, and anti-theft systems (remote excluded).

COMMERCIAL USE OPTION:

Available with surcharge on all plans. Provides coverage for vehicles used for the business purpose of providing ride-share services (Uber, Lyft, etc.), farming or ranching, pushing, pulling, or hauling material of any kind, route work, job site activities, service or repair work, or has been issued commercial plates in the state in which it is titled, or is used for a commercial enterprise. Vehicles used commercially for snow removal must be equipped with factory installed or factory authorized snowplow package. Usage must not exceed manufacturer's ratings and/or limitations.

LIFT KIT OPTION:

Available with surcharge on all plans. Provides coverage when the vehicle is equipped with body or suspension lifts at the time of vehicle purchase. Lift Kit modifications, and all assemblies that are in addition to factory installed parts, are excluded from coverage. The maximum increase for a body/suspension lift combined cannot exceed 6 inches. No coverage is available for suspension reductions or undersized wheels or tires.

* HEV battery coverage included only on vehicles current plus 5 model years with less than 100,000 miles at time of contract purchase

- More Covered Components Than Any Other Program in the Industry
- Seals & Gaskets Included On All Plans
- No Exclusion for Wear & Tear
- "A" Rated / Fully Insured

PREMIUM PROTECTION FOR THE ULTIMATE WORRY-FREE VEHICLE OWNERSHIP EXPERIENCE

All plans include 24-hour roadside services, towing, car rental, trip interruption and much more!

STANDARD REPAIRS CAN QUICKLY TURN IN TO HUGE OUT-OF-POCKET EXPENSES!

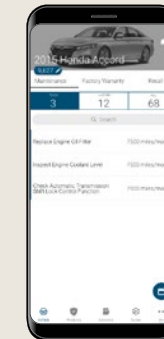
- TRANSMISSION FLUIDS
- WASHER PUMP SEALS
- POWER STEERING OILS
- POWER WINDOW WINDUP
- ANTI-LOCK BRAKES SERVO
- BRAKE ROSS SEIZER
- ENGINE OILS
- IGNITION COILS
- HEATER COMPONENT SEIZURE
- AC COMPRESSOR SEIZURE
- FUEL PUMP SEIZURE
- SUSPENSION SEIZURE

VALUE-ADDED, PEACE-OF-MIND ADDITIONAL PLAN BENEFITS

- CONCIERGE SERVICES
- ENDURANCE PROTECT APP
- VEHICLE PROTECTION
- ADDED-UP ACKNOWLEDGMENT
- TRIP INTERRUPTION
- ROADSIDE ASSISTANCE
- RENTAL REIMBURSEMENT
- TOWING COVERAGE
- INCREASED RETAIL VALUE

This is a general outline of coverage for marketing purposes only and does not constitute your contract. Actual terms and conditions may vary by state. See your contract for complete provisions, exclusions and limitations.

VALUE-ADDED, PEACE-OF-MIND BENEFITS FOR YOUR CUSTOMERS



ENDURANCE PROTECT APP

Customers can utilize our new App¹ to view and manage their vehicle's maintenance schedule, original factory warranty details, and recall notices, reach live Concierge services, view service contract details, request roadside service with live GPS location tracking, and much more!

CONCIERGE SERVICES

All Vehicle Service Contract plans 12 months or longer include 24/7 access – from anywhere in the world – to personal Concierge services for the life of every contract.

VEHICLE PROTECTION

Endurance pays the manufacturer's suggested retail price for parts and your repair facility's posted labor rate, plus all tear-down, diagnostic, fluids and taxes on covered repairs.

ACCEPTED BY ALL LICENSED REPAIR FACILITIES

Endurance protection plans are accepted by repair facilities nationwide. All claims are paid directly by corporate credit card.

TRIP INTERRUPTION

If your customer's vehicle breaks down due to a covered component, and they're more than 100 miles away from home, Endurance provides reimbursement of meal and/or lodging expenses for up to 5 days at \$200 per day.

ROADSIDE ASSISTANCE

- 24-hour roadside assistance
- Flat tire change
- Vehicle jump start
- Lockout key recovery
- Emergency fluid(s) delivery

RENTAL REIMBURSEMENT

If your customer needs a rental vehicle due to covered repair work, Endurance will provide rental coverage with no deductible for up to 5 days at \$50 per day.

TOWING COVERAGE

All Endurance protection plans provide no-cost Sign & Drive towing (to the selling dealer) up to 50 miles or to the nearest qualifying repair facility.

INCREASED RETAIL VALUE

If your customer sells their vehicle, any remaining Endurance coverage can be transferred to the new owner, allowing the possibility of higher resale value.

¹Available only on VSC terms 12 months or longer