

*5 Star  
Vehicle Service Contract*



**WARRANTY**  
SOLUTIONS®



## Protection

for the road ahead

The 5 Star Vehicle Service Contract provides you with comprehensive coverage for almost every part in your vehicle. This coverage provides valuable benefits at a cost that could be less than that of a single breakdown.

You choose the deductible level that best suits your needs, including an option to have your deductible waived when you return to your issuing dealer's repair facility for service. Deductibles apply to each repair visit.

## Security

tailored to your needs

New and preowned vehicles are covered with the 5 Star Vehicle Service Contract. You choose the mileage and/or length of term that works best for your driving needs.

### Comprehensive protection

The 5 Star Vehicle Service Contract covers all factory-installed mechanical and electrical operating parts.

### Some limitations<sup>1</sup>

Exclusions include, but are not limited to, the following:

- Maintenance service and related parts (i.e., engine tune-up, spark plugs, air filters, etc.)
- Exhaust system (except manifold)
- Glass
- Trim and moldings
- Upholstery
- Paint
- Wiper blades
- Tires
- Wheels and rims
- Batteries
- Battery cables
- Brake pads and rotors
- Manual clutches
- Breakdowns caused by contaminants, foreign objects, improper use of fluids, or lack of required maintenance

<sup>1</sup> Please see your Vehicle Service Contract for specific exclusions and details of benefits.

# Experience

you can rely on

With nearly 40 years in the industry, Warranty Solutions® has demonstrated strength and versatility while evolving through ever-changing market conditions. Our industry-leading reputation is a direct reflection of our product offering — quality, fully insured Vehicle Service Contracts and finance and insurance (F&I) aftermarket products and services. We continue to be a prominent force in the development of innovative products that provide flexible coverage levels at some of the most competitive price points available. Our commitment to service excellence and process efficiency is demonstrated by our team of industry experts who have an average tenure of 15 years. We have the experience on which you can rely.

We are here so you can enjoy the drive!

## Examples of repair costs

<b>Component, system, or part coverage<sup>2</sup></b>	<b>Estimated repair cost WITHOUT 5 Star</b>
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Cooling	\$600
Fuel	\$1,100
Front suspension	\$600
Electrical	\$600
Transmission overhaul	\$3,500
Drive axle	\$650
Brakes	\$1,400
Global Positioning System	\$1,600
Power steering	\$800
Air conditioning	\$875
Engine overhaul	\$4,500
EcoMind <sup>®3</sup>	\$800
Lighting <sup>3</sup>	\$600

<sup>2</sup> Estimated repair costs are for demonstrative purposes only and are anticipated prices after three years based on industry averages.

<sup>3</sup> Optional coverage surcharge.

# Smart. Affordable. Reliable. Protection and options for every need!

The 5 Star Vehicle Service Contract includes coverage shown below<sup>1</sup> and more...

## Engine

- Engine block
- Cylinder head
- Rotor housing
- Oil pan
- Valve cover
- Timing cover
- All internally lubricated parts contained within the engine
- Oil pump
- Timing chain, gears, and tensioners
- Timing belt and tensioners
- Balance belt
- Variable valve camshaft adjuster
- Intake and exhaust manifolds
- Harmonic balancer
- Engine mounts
- Water pump
- Flywheel
- Flexplate

## Transmission, transaxle, and transfer case

*(Automatic and standard)*

- Case housings
- Housing covers and pans
- All internally lubricated parts contained within the housings
- Torque converter
- Viscous coupling
- Vacuum modulator
- Transmission mounts
- Transfer case shift/encoder motor
- Range position sensor/switch

## Drive axle

*(Includes transaxle and 4WD vehicles)*

- Front and rear drive axle housings and covers
- All internally lubricated parts contained within drive axle housings
- Axle shafts
- Constant velocity joints and boots
- Driveshafts
- Universal joints
- Flex discs
- Driveshaft center support bearing
- Driveshaft yokes
- 4WD engagement actuators and motors
- 4WD manual locking hubs

## Front and rear suspension

- Upper and lower control arms
- Upper and lower ball joints
- Wheel hub and wheel bearings
- Shafts and bushings on upper and lower control arms
- Bushings and links on control arm thrust rods
- Ball joints
- Steering knuckles and spindles
- Stabilizer bar, bushings, and links
- Coil springs
- Leaf springs, shackles, and bushings
- Torsion bars
- MacPherson struts
- Electronically controlled variable suspension struts and switches
- Air suspension bags or springs and compressor

## Steering

- Steering gear
- Rack and pinion housings and all internally lubricated parts contained within the housings
- Power cylinder assembly
- Power steering pump, its reservoir, pulley, and mounting bracket
- Steering column shaft, its couplings, and bearing
- Tie rod ends
- Pitman arm
- Idler arm and other steering linkages
- Electric steering assist motor
- Intermediate shift
- Metal lines

## Brakes

- Master cylinder
- Vacuum or hydro booster
- Wheel cylinders
- Calipers
- Equalizer and distributing valves
- Antilock Brake System (ABS) electronic control unit, wheel speed sensors, proportioning control valves, and exciters
- High-pressure hydraulic pump

## Cooling

- Radiator

- Electric cooling fan motor and its relay
- Fan clutch
- Fan shroud
- Radiator brackets
- Thermostat
- Fan blades
- Coolant recovery tank

## Fuel

- Fuel injectors
- Fuel pump
- All turbocharger or supercharger internal parts and housings
- Fuel sender assembly
- Waste gate
- Intercooler
- Supercharger pulley
- Fuel pressure regulator
- Fuel tank
- Carburetor
- Throttle body
- Throttle cable and linkage
- Accelerator pedal assembly

## Electrical

- Starter motor
- Starter solenoid
- Alternator and its mounting bracket
- Voltage regulator
- Wiper motor switch
- Headlamp switch
- Turn signal switch
- Windshield wiper switches
- Power seat motors and relays
- Power window motors and relays
- Electric door lock actuators
- Window washer fluid pumps
- All manually operated switches
- Wiring harnesses
- Oil pressure sending unit

## Seals and gaskets

- For all covered parts

## Interior climate and comfort

- Air conditioning compressor and its mounting bracket
- Compressor clutch and pulley
- Accumulator
- Receiver dryer
- Evaporator
- Condenser
- Idler pulleys and bearings

- Serpentine belt tensioner
- Expansion valve
- Orifice tube
- AC pressure switches
- Blower motor and fan
- Heater core
- Heater control valve
- Control cables
- Ducts
- Plenum doors
- Blower motor resistor
- Condenser cooling fan motor
- Manual climate control head
- Metal lines

## Accessories

- Heated seat grids
- Horn and horn relay
- Rear window defogger/defroster
- Memory seat and memory steering wheel motors, switches, activators, sensors, and control module

## Body hardware

- Bumper impact absorbers
- Hood and trunk latches and cables
- Hood and trunk hinges, springs, or torsion bars
- Hood and trunk hydraulic lift supports
- Door hinges
- Door handles
- Glove box lock assembly
- Ignition lock assembly
- Manual seat track assembly
- Door jamb switches

## Power tech and electronics

- Manual and power window regulators
- Power antenna motor and mast
- Power trunk or tailgate actuator and motor
- Power headlight door motors and actuators
- Factory-installed power sunroof motor
- Convertible top lift motor
- Power seat track assembly
- Power mirror motors
- Cruise control assembly
- Speedometer
- Odometer
- Fuel gauge
- Tachometer

- Volt and amp gauge
- Temperature gauge
- Trip computer control module and display
- Transmission and transfer case control modules
- Ignition control modules
- Fuel injection control modules
- Fuel injection sensors
- Electronic air conditioning control head and module
- Factory keyless entry transmitter and receiver
- Factory-installed anti-theft devices

- Tailgate handles, locks, hinges, latches, and cables
- Tool storage boxes
- Interior storage racks
- Skid plates
- Tow and cargo tie-down hooks
- Power winch motor, its controller and wire harness
- Power winch roller
- Brush and headlight guards
- Trailer hitch receiver, insert, and plug receptacle
- Auxiliary fuel tank and switch over valve

### Hybrid electric vehicle

- Power inverter assembly
- Drive motor assembly
- Generator assembly
- Hybrid cooling system blower motors and pumps
- Hybrid system stator and rotor
- All hybrid system control units and sensors

### Enhanced electronics

- Global Positioning System (GPS) or other navigational/motorist assistance system
- Heads up display (HUD) projector and display module
- Factory-installed radio, amplifier, tape player, dash-mounted CD player, and DVD player
- Dash-mounted graphic equalizer
- Engine control modules and sensors
- Ignition coils
- Ignition distributor
- Idle Air Control (IAC) motor
- Electronic suspension control module and its sensors

### Utility package

- Step bumpers and mounting brackets
- Spare tire carrier or swing arm, latch, and lock
- Swing away mirror
- Bed liner

## Coverage options<sup>1</sup>

### EcoMind®

- Spark plug wires
- Coil to spark plug boot and connectors
- Vapor and emission canisters
- Positive crankcase ventilation valve
- Distributor cap and rotor
- Smog pump, catalytic converter, muffler, and exhaust pipes
- High voltage vehicle drive battery
- Gas cap

### Lighting<sup>2</sup>

- All factory-installed interior and exterior complete lighting assemblies including lenses and housing for lighting
- Integral light/lens electrical harnesses or circuit boards
- Integral light/lens lamp adjustment motors
- Light/lens control modules and ballasts
- All HID, LED, halogen bulbs and standard incandescent bulbs

## We go the extra mile

so you can enjoy the drive

The benefits of our Vehicle Service Contracts provide comprehensive assurances.<sup>1</sup>

### Transferability

If you sell your vehicle within your Vehicle Service Contract terms, the remaining coverage can be transferred to the new owner, enhancing the resale value.

### Roadside assistance

You will receive 24/7 assistance with lockouts, tire changes, jump starts, fluid delivery, and towing. Costs for towing assistance needed within a 50-mile radius of the repair facility are 100% covered when you call toll-free 1-866-434-4357.<sup>2</sup>

### Car rental

At least one day of car rental (up to \$40 per day) is provided for covered repairs, or repairs covered under the manufacturer's warranty.

### Trip interruption

If you are more than 100 miles away from home and your vehicle has a mechanical breakdown that is covered under your Vehicle Service Contract, we will reimburse you up to \$150 per day for required meals and lodging.

### Flexibility

We can pay the repair facility or reimburse you directly for covered repairs.

### Service

Our claims representatives have an average of 15 years of industry experience, allowing us to provide quick and accurate claims resolution.

<sup>1</sup> For detailed coverage information, please refer to the Vehicle Service Contract.

<sup>2</sup> Available on new vehicles only.

<sup>1</sup> Please see your Vehicle Service Contract for specific exclusions and details of benefits.

<sup>2</sup> Except California. Please see your Vehicle Service Contract for details.

# Important plan information

Please see your Vehicle Service Contract for specific details

## Maintenance required to keep or transfer your Vehicle Service Contract

In order to keep your Vehicle Service Contract in force or transfer your Vehicle Service Contract, the vehicle covered must be maintained according to the manufacturer's specifications. Proof of maintenance may be required. The performance of normal maintenance services is not covered under your Vehicle Service Contract.

## Prior authorization

Prior to starting repairs, you or the repair facility must contact the administrator toll-free at 1-800-322-3933. Customers in Florida should call 1-800-247-9469. If a mechanical breakdown occurs outside the administrator's operating hours, the administrator must be contacted during the next business day. Failure to obtain a claim authorization may result in non-payment.

## Exclusions

Your Vehicle Service Contract may not cover or apply to certain conditions. Please refer to the General Contract Exclusions section of your Vehicle Service Contract.

## Cancellations

You can cancel your Vehicle Service Contract at any time and receive reimbursement for the unused portion.