

Identity Theft Resolution

F&I Code No.

Issuing Dealer:	Name	Address	City	State	Zip
IMPORTANT: TYPE OR PRINT					
Owner Name:	Last Name	First Name - Initial	Month	Day	Year
Address:	Street	City	State	Zip	
Vehicle:	Year	Make	Model	Vehicle Identification No.	
Lienholder:	Name	Address	City	State	Zip
				Permanent Number on Vehicle	Purchase Price

Select (✓) Term Coverage:

- 1 Year 3 Year 5 Year

IDENTITY THEFT RESOLUTION BENEFITS

An identity crime occurs when an individual (not including spouse) uses your personal information without permission to obtain money, credit, loans, goods, or services. If you become a victim of an identity crime after enrollment, you are eligible to receive assistance from a dedicated case manager. Fraud Victim Assistance Department (FVAD) will provide dedicated telephone assistance with complete fraud resolution services. Identity Theft Resolution service is a comprehensive resolution program designed to assist you from the start of the fraud incident until the resolution. Resolution occurs when the relevant financial institution(s) and credit bureau(s) shows no sign of fraudulent activity. A FVAD case manager will be dedicated to resolving your particular fraud situation. FVAD case managers are trained to handle or assist the following types of identity theft: financial ID theft (including True Person Fraud, Account Take-Over, and Checking Account Fraud), Employment Fraud, and Criminal Identity Theft. The case manager will work with you, the credit bureaus and financial institutions to resolve an identity theft. In the event you need assistance from a case manager, your case manager will:

- Review your TransUnion credit file with you over the phone to identify any additional fraudulent activity
- Place a fraud alert on your credit file with Experian, Equifax and TransUnion
- Mail a TransUnion credit report, completed affidavit, law enforcement contact information and educational packet to you
- Contact creditors and credit bureaus to dispute fraudulent items once you return the signed affidavit and other necessary documents
- Provide status updates about your case

* SEE REVERSE FOR ADDITIONAL WARRANTY INFORMATION, LIMITATIONS AND EXCLUSIONS.

ACCEPTANCE:
I accept the Program Benefit(s) checked above

DECLINE:
I decline and waive the Program Benefit(s) listed above

Owner Signature

Owner Signature

Contract # TU — Plus last 8 digits of VIN - SEE ABOVE

IDENTITY THEFT CLAIM PROCEDURE: If you become a victim of an identity crime, immediately call a representative at 1-800-242-5181, and present the pass code "427427" to validate eligibility, Monday to Friday, 5:30am-4:30pm, PST. On the initial call, the FVAD case manager will provide all services in addition to filling out the FTC Universal Identity Theft Affidavit with you. Next, the case manager will create an Educational Packet based on your particular needs. The Educational Packet may include cover letter and instruction sheet, authorization form and completed FTC affidavit.

TransUnion Fraud Toolkit and/or information relating to your particular fraud includes:

- Law enforcement Contact Information
- Fraud notification letters
- Limited power of attorney
- Fraud Prevention Toolkit
- Credit file review during the call
- Provide law enforcement contact information
- TransUnion Fraud Toolkit and/or information relating to the client's particular fraud
- Educational packet with a welcome letter and step by step guide and contact information for a case manager
- Case manager to assist with filling out a fraud affidavit, work with creditors and credit bureaus

IDENTITY THEFT RESOLUTION EXCEPTIONS AND EXCLUSIONS:

1. TransUnion will not provide the Identity Theft Resolution Benefits or will terminate an existing case if it is deemed that the individual has made false and untrue statements relating to the identity theft situation. TransUnion does not provide Identity Theft Resolution services to business entities.
2. In order to successfully complete your Identity Theft Resolution case, TransUnion will inform you of certain steps you must complete. If your case manager does not receive the necessary documents from you within a reasonable time period, your case will be deemed inactive and closed.

Identity Theft benefits and services are **NONTRANSFERABLE**.

IDENTITY THEFT RESOLUTION BENEFITS AND SERVICES are provided by and/or through TransUnion; 1561 E. Orangethorpe Ave., Fullerton, CA 92831; Phone: (800) 242-5181.

CANCELLATION OF CONTRACT: If cancelled by Registered Owner/Lessee within thirty (30) days of purchase, a full refund will be made (unless the state where purchased dictates otherwise), less any claims paid. If cancelled after thirty (30) days, the refund is calculated on a pro-rata basis less a cancellation charge of \$25, less any claims paid. Refund will be sent to lienholder unless lien is satisfied.

Privacy Notice: We may collect nonpublic personal information we receive from you on our forms and other documents, such as name, address, lender, contract coverage, pricing, terms, vehicle information and vehicle identification number. We may disclose some or all of the information that we collect as described above to non-affiliated third parties in connection with the administration, processing, servicing or payment of your contract. We do not disclose any nonpublic personal information to anyone else, except as permitted by law.