An identity crime occurs when an individual (not including spouse) uses your personal information without permission to obtain money, credit, loans, goods, or services. Identity Theft Resolution service is a comprehensive resolution program designed to assist you from the start of the fraud incident until the resolution.

Identity Theft Resolution

Personal dedication to resolve your fraud situation.





If you become a victim of an identity crime after enrollment, you are eligible to receive assistance from a dedicated case manager who will work with you, the credit bureaus and financial institutions to resolve an identity theft.



Benefits of Identity Theft Resolution Include:

- Law enforcement Contact Information.
- Fraud Prevention Toolkit.
- Your case manager will review your TransUnion credit file with you over the phone to identify any additional fraudulent activity.
- In addition they will place a fraud alert on your credit file, mail a TransUnion credit report, completed affidavit, law enforcement contact information and educational packet to you.
- Your case manager will provide status updates about your case.

This is a summary of possible benefits available. Certain restrictions and limitations may apply. Please refer to the actual warranty for specific details and limitations