

# The AUL Way

AUL Vehicle Service Contracts have earned the trust of drivers, dealers and agents alike by consistently delivering the highest level of reliable service, the best choice of products, and the financial strength of an industry leader for more than 25 years.



### Waiver of Benefits

This Extended Service Agreement has been explained to me. I understand the benefits of it and hereby decline to purchase the agreement. I also understand that any and all repairs on my vehicle are my sole responsibility. I further understand that I waive my right to a rental or loaner vehicle.

CUSTOMER SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_

CUSTOMER NAME \_\_\_\_\_

PHONE NUMBER \_\_\_\_\_

DEALER SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_

### FINANCIAL SECURITY

AUL service contracts are backed by an A rated insurance company.

### ALL 50 STATES AND CANADA

Select any licensed repair facility and have them give us a call. We'll take care of the rest.



1250 Main Street, Suite 300, Napa, CA 94559

Main  
800.826.3207

Claims  
888.285.2567 • Fax 707.226.1658

Roadside / Towing  
888.810.5150

[aulcorp.com](http://aulcorp.com)

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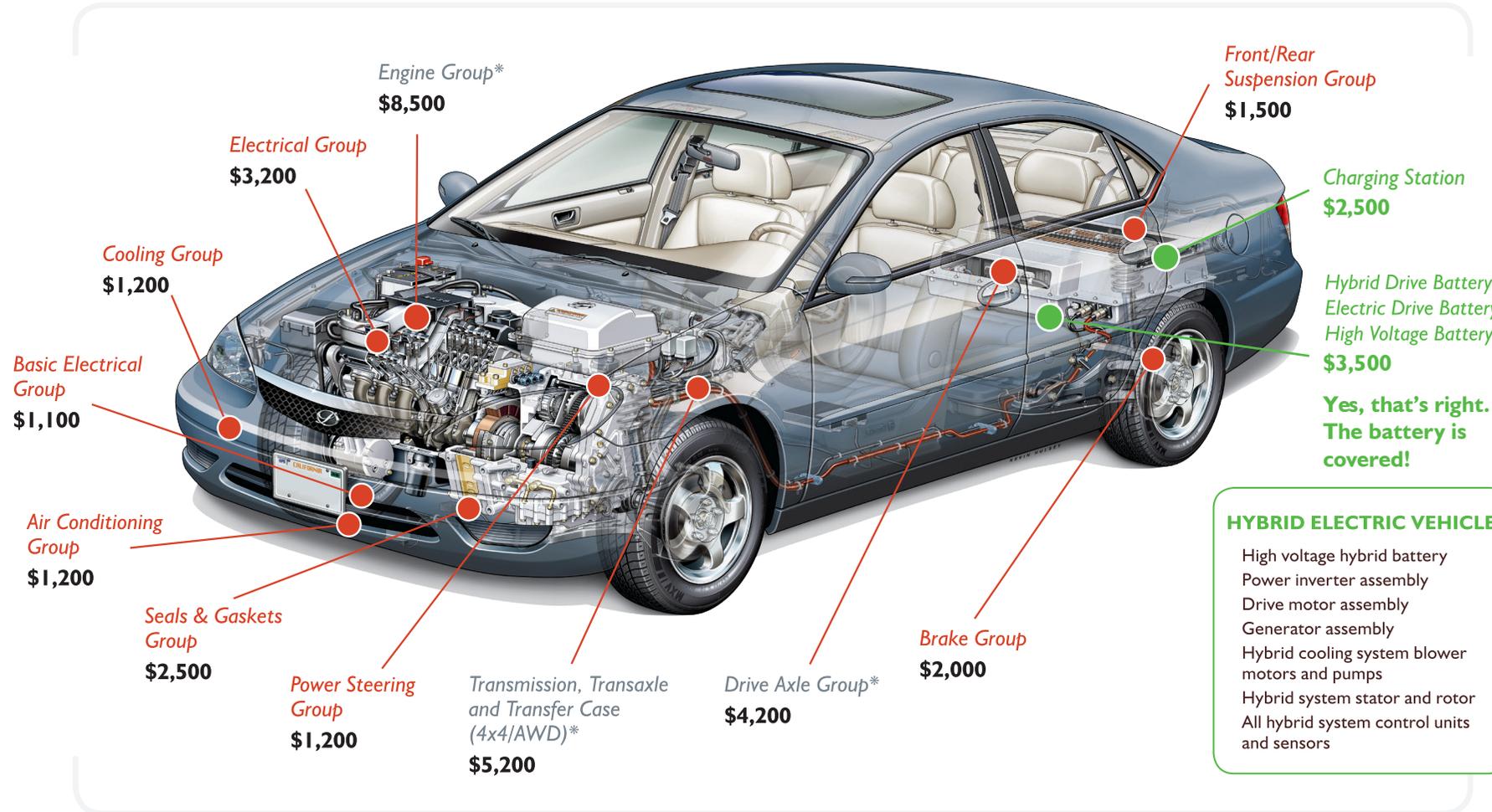
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## New Vehicle Coverage Reserve Care *Plus*

# Peace of Mind

There can be up to 30,000 parts in any vehicle. Peace of mind is knowing your Vehicle Service Contract will cover a majority of them.



**HYBRID ELECTRIC VEHICLE**  
 High voltage hybrid battery  
 Power inverter assembly  
 Drive motor assembly  
 Generator assembly  
 Hybrid cooling system blower motors and pumps  
 Hybrid system stator and rotor  
 All hybrid system control units and sensors

## INCLUDED IN YOUR COVERAGE

### Towing

Any tow to a qualified repair facility within a **150 mile-radius**.

### Flat Tire Change

If your spare won't work, we'll provide you with transportation to the nearest tire store for repairs.

### Emergency Fuel Delivery Service

We'll arrange for a service provider to deliver two (2) gallons of fuel to your covered vehicle. You are responsible for the cost of the fuel at the time of delivery.

### Battery Jump Service

We'll arrange for a service provider to assist you and get your vehicle moving again.

### Key Lockout Service

We'll send a service provider and pay up to \$100 per occurrence to cover the cost of the locksmith service.

## EXCLUSIONARY COVERAGE

An exclusionary policy covering all components on your vehicle except for a short list of items not covered, mostly items considered normal maintenance by the manufacturer, seen below:

Spark/Glow Plugs, Cap and Rotors, Points, Fuses, Wiper Blades, PCV Valves, Emission Components, Filters, Fly Wheels, Flex Plates, Clutch Assembly and Hydraulics, Brake and Clutch Linings, Pressure Plate, Throw-out and Pilot Bearings, Hoses, Molded Rubber or Rubber like items, Glass Lenses, any component whose only purpose is for illumination, such as but not limited to: Sealed Beams, High Intensity Discharge (h.i.d. or xenon) Bulbs, h.i.d. Headlamp Assemblies, Ballasts, h.i.e.d. Cooling Systems, l.e.d. Assemblies, Light Bulbs, Lenses, Wheels, Tires, Trim, Moldings, Bright Metal, Upholstery, Paint, Exhaust System (excluding Cracked or Warped Exhaust Manifold), Brake Rotors and Drums, Tire Pressure Monitors/Sensors, Batteries (excluding Hybrid/Electric/High Voltage Battery), Carburetor, Adjustments to: Carburetor, Throttle Body Assembly, Ignition, Transmission Bands, Belts or Clutch System; Clean Fuel and Cooling Systems, Remove Sludge or Carbon Deposits, Add Oil, Coolant, Fluids, Lubricants, Greases, or Refrigerants, Convertible/Vinyl Tops, Phones, Television/VCR, DVD Players, Satellite Radio and Electronic Device Software. Please review the vehicle service contract for complete terms and provisions.

## PROGRAM HIGHLIGHTS

### Day One Coverage

### Wear & Tear Covered

### Deductibles Available – \$0–\$250

**Trip Interruption** – We will reimburse you for up to three days of meals and lodging at \$100 per day should your vehicle break down more than 150 miles from your residence.

**Rental Reimbursement** – We will reimburse you up to \$30 per 24-hour period, up to 5 days, for your rental car.

**Renewable** – When you are close to your coverage expiring, you may be eligible for renewal to purchase a second policy.

**Transferable** – Your vehicle service contract can be transferred should you decide to sell the vehicle privately.

### TERMS AND PROVISIONS

Vehicles with model years current + 12 with less than 84,000 miles qualify for the AUL Reserve Care Plus program. These are general coverage descriptions. Please refer to the Service Contract for complete terms and provisions.