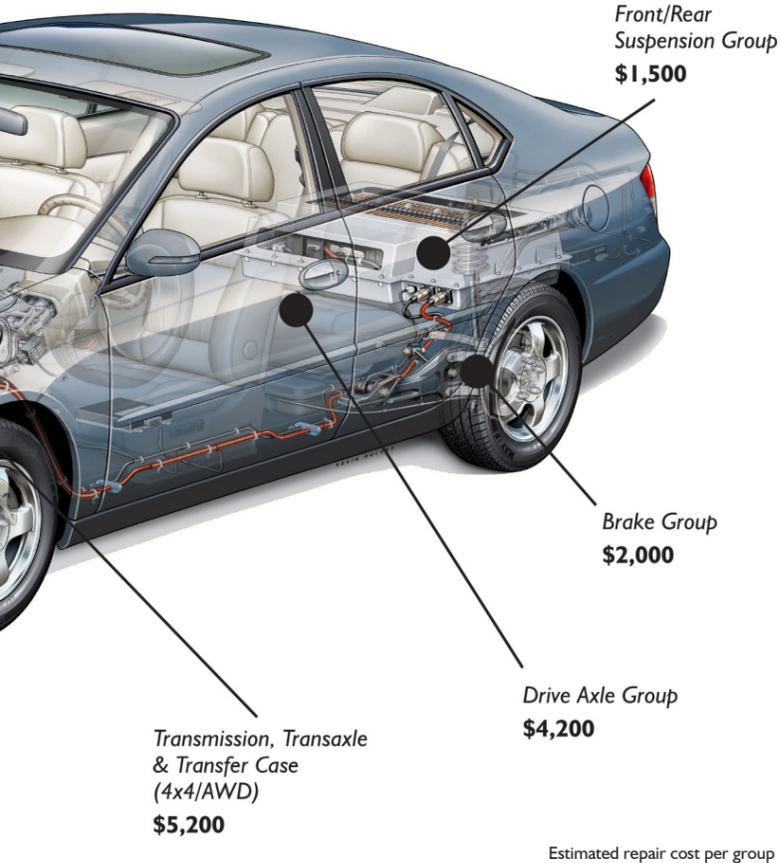


Service Contracts. It's what we do.®



**Deductibles Available** – \$0 or \$250

**Transferable** – Your vehicle service contract can be transferred should you decide to sell the vehicle privately.

### Waiver of Benefits

This Extended Service Agreement has been explained to me. I understand the benefits of it and hereby decline to purchase the agreement. I also understand that any and all repairs on my vehicle are my sole responsibility. I further understand that I waive my right to a rental or loaner vehicle.

CUSTOMER SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_

CUSTOMER NAME \_\_\_\_\_

PHONE NUMBER \_\_\_\_\_

DEALER SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_

### FINANCIAL SECURITY

AUL service contracts are backed by an A rated insurance company.

### ALL 50 STATES AND CANADA

Select any licensed repair facility and have them give us a call. We'll take care of the rest.



Service Contracts. It's what we do.®

1250 Main Street, Suite 300, Napa, CA 94559

Main  
800.826.3207

Claims  
888.285.2567 • Fax 707.226.1658

Roadside / Towing  
888.810.5150

[aulcorp.com](http://aulcorp.com)

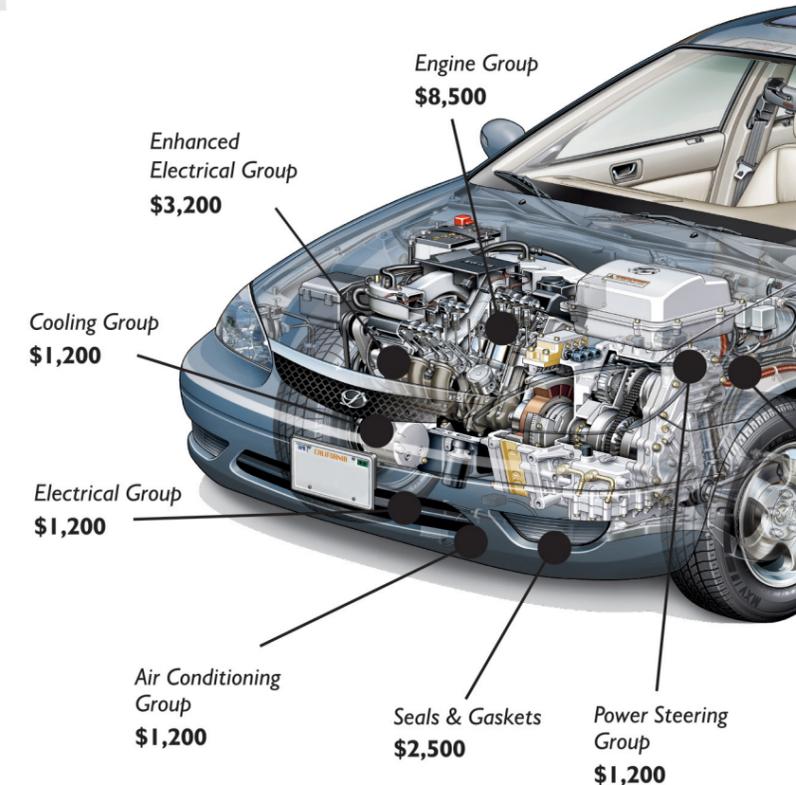
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## Reserve & Estate Pre-Owned Vehicle Coverage



### PROGRAM HIGHLIGHTS

**Day One Coverage**

**Standard Deductible** – \$100

**Renewable** – When you are close to your coverage expiring, you may be eligible for renewal to purchase a second policy.



# Reserve

The AUL Reserve Plan is AUL's highest level of coverage. An exclusionary policy covering all components on your vehicle except items considered normal maintenance by the manufacturer. The following items are not covered:

Spark/Glow Plugs, Cap and Rotors, Points, Fuses, Wiper Blades, PCV Valves, Emission Components, Fly Wheels, Flex Plates, Clutch Assembly and Hydraulics, Brake and Clutch Linings, Pressure Plate, Throw-Out and Pilot Bearings, Hoses, Molded Rubber or Rubber like items, Filters, Glass and Glass Lenses, Windows, any component whose only purpose is for illumination, such as but not limited to: Sealed Beams, High Intensity Discharge (H.I.D. or Xenon) Bulbs, H.I.D. Headlamp Assemblies, Ballasts, H.I.L.E.D. Cooling Systems, L.E.D. Assemblies, Light Bulbs, and Lenses; Wheels, Tires, Trim, Moldings, Bright Metal, Upholstery, Paint, Exhaust System (excluding Exhaust Manifold if cracked or warped), Brake Rotors and Drums, Batteries, Carburetor; Adjustments to: Carburetor, Throttle Body Assembly, Ignition, Transmission Bands, Belts or Clutch System; Clean Fuel and Cooling Systems, Remove Sludge or Carbon Deposits, Add: Oil, Coolant, Fluids, Lubricants, Greases, or Refrigerants; Phones, Wireless Transmitting Devices, Television/VCR, DVD Players, LCD Screens (except as listed), Satellite Radio, and Electronic Device Software. Please refer to Section 8 of the service contract for a complete list of what is not covered.

The industry's best exclusionary coverage!

## Estate

### Front/Rear Suspension Group

Upper and lower control arms, control arm shafts and bearings or bushings, upper and lower ball joints, radius arm and bushings, torsion bars and mounts or bushings, stabilizer bars, links and bushings, struts, strut bearing plates, shock absorbers, spindle and spindle support, wheel bearings, and the following variable dampening suspension parts: compressor, control module, actuator, solenoid, height sensor, and mode selector switch.

### Brake Group

Master cylinder, power brake cylinder, vacuum assist booster, hydro boost, disc brake caliper, wheel cylinders, compensating valve, the following ABS Components: hydraulic control unit, electronic control processor, wheel speed sensors, hydraulic pump/motor assembly, pressure modulator valve, isolation dump valve, and accumulator.

### Power Steering Group

Steering gear box, pump assembly, rack and pinion, pitman arm, idler arm, tie rod, control valves and intermediate shafts.

### Air Conditioning Group

Compressor, condenser, evaporator, a/c clutch & coil, expansion valve, receiver drier, blower motor, and heater control valve.

### Electrical & Enhanced Electrical Groups

Alternator, starter motor, front and rear wiper motors, voltage regulator, distributor, solenoids, electronic fuel injectors, throttle position sensor, front oxygen sensor, crankshaft position sensor, camshaft position sensor, fuel pressure sensor, electronic ignition module, ignition coils, power window motors/regulators, power mirror motors, power seat motors, 4WD encoder motor, power lock actuators, manually operated switches, fuel injection sensors, rear window heating elements, and the following factory installed devices: global positioning system (GPS), Central LCD Control Screen, electronic control modules, instrument cluster, infrared systems, cruise control servo, proximity pass key and sensor, and power antenna motor.

### Cooling Group

Engine cooling fan and motor, fan clutch, serpentine belt tensioner, radiator, heater core, water pump, and thermostat.

### Engine Group

All internally lubricated parts. Crankshaft and bearings, oil pump, fuel pump, diesel injection pump, internal timing gears or chain/belt, camshaft, camshaft bearings, valve lifters, rocker arm assemblies and push rods, valve guides, pistons and rings, wrist pins, connecting rods, motor mounts and distributor drive gear. The engine block and cylinder heads are covered if damage is caused by mechanical failure of an internally lubricated part. Engine (Rotary): All the above listed parts plus rotors, rotor seals, rotor chamber, eccentric shaft and bearings.

### Drive Axle Group (Front or Rear)

Pinion bearings, side carrier bearings, ring and pinion gears, carrier assembly, thrust washers, axles, axle bearings, constant velocity joints, internal transaxle seal, and drive axle housing if damaged by the failure of an internally lubricated part.

### Transmission, Transaxle & Transfer Case (4x4/AWD)

All internally lubricated parts. Drive shaft/U joint, torque converter and transmission mounts. Case housings are covered if damaged by the failure of an internally lubricated part.

### Turbocharger/Supercharger

Factory installed turbocharger or supercharger, including housing and all internal parts.

### Seals & Gaskets

Seals and gaskets for covered components will be replaced if the covered vehicle has less than 125,000 miles at contract purchase date. Minor loss of fluid or seepage is considered normal and is not considered a failure.

## SURCHARGES

### Business Use

Limited to cars, trucks, and vans that are not part of a pool or fleet, as used by the owner for: route work; service or repair work; delivery or hauling; agricultural purposes; job site activities; construction trades and eligible vehicles owned by religious/charitable organizations.

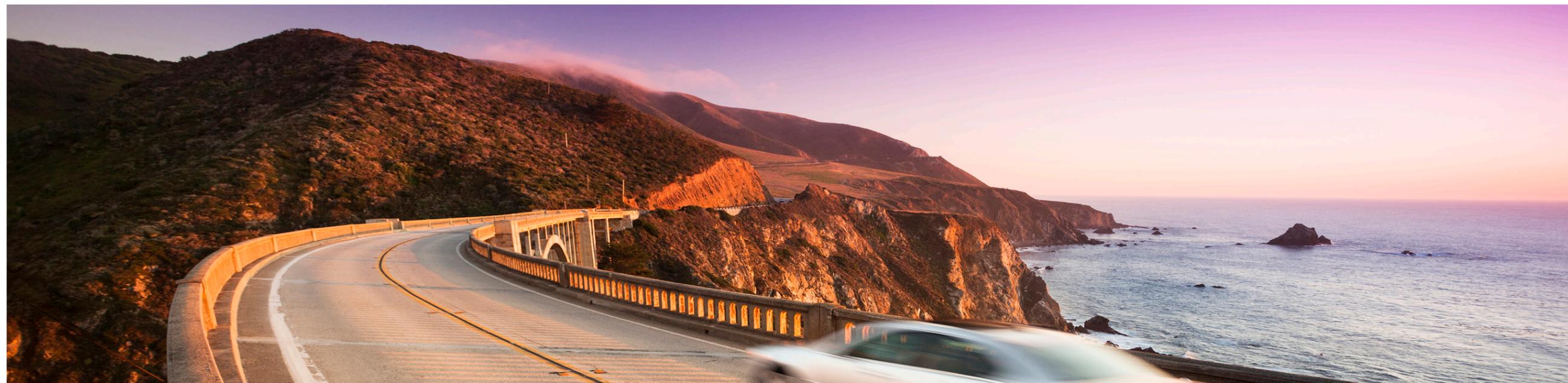
### Lift Kit/Tire/Wheel Modifications

Mid-size SUVs and trucks are allowed a 4 inch lift and a tire modification up to 33 inches. Full-size trucks and SUVs are allowed a 6 inch lift and up to a 35 inch tire modification. For vehicles with tire modifications including oversized rims, this surcharge allows for a 2 inch increase in rim diameter.

## TERMS AND PROVISIONS

*These are general coverage descriptions. Please refer to the service contract for complete terms and provisions. Model years >20 years old are not eligible.*

*The following will apply to Service Drive (Form-SDF) contract holders: A waiting period of 30 Days and 1,000 Miles after the contract purchase date, before coverage begins; and a disappearing deductible, meaning no deductible applies, when the covered vehicle is returned to the selling dealer for repairs.*



## 2 plans to cover your vehicle including Roadside Assistance:

### Towing

If your covered vehicle breaks down, we won't leave you stranded. We'll arrange to have your car, truck, or SUV towed to the nearest qualified repair facility within a 150-mile radius. This is available 24/7.

### Flat Tire Change

Don't risk changing a flat yourself-call us. We'll send a qualified pro to put a spare on your covered vehicle. If your spare won't work, we'll provide you with transportation to the nearest tire store for repairs.

### Emergency Fuel Delivery Service

When it comes to emergency fuel, we deliver. Any time you run out of fuel, we'll arrange for a service provider to deliver 2 gallons of fuel to your covered vehicle. You are responsible for the cost of the fuel at the time of delivery.

### Battery Jump Service

Few things are more frustrating than a dead battery. If your covered vehicle won't crank, we'll arrange for a service provider to assist you and get your vehicle moving again.

### Key Lockout Service

It's embarrassing. It's inconvenient. It's easily solved with our Key Lockout Service. Just call us anytime your keys are lost, broken or locked inside your covered vehicle. We'll send a service provider and pay up to \$100 per occurrence to cover the cost of the locksmith service, excluding the cost of replacement keys. You are responsible for replacement keys.

### Rental Car

If you happen to find yourself in the unfortunate situation where your vehicle is not drivable we will reimburse you for a rental car up to \$30 per 24 hour period, with a \$150 max per claim. In order to qualify the vehicle must: 1) be retained by the repair facility overnight, and; 2) have a failure to a covered component based on the coverage plan selected, that if driven, would result in further damage to the vehicle.

### Trip Interruption

In the event that you are on a roadtrip and your vehicle is not driveable, we will reimburse you up to \$100 per day for up to 3 days for meals and lodging. In order to qualify for reimbursement, the covered vehicle failure must occur more than 150 miles from your residence.